

Please take a moment to tell us how we can better serve you. (Please circle one)

	Poor	Fair	Good	Very Good	Excellent
How would you rate the attitude of the person who took your phone call?	1	2	3	4	5
How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No



Comments or Suggestions:

Thanks for extra time and effort.
Air/condition working great 6/15/09

CTR

Please take a moment to tell us how we can better serve you. (Please circle one)

Ducting.

	Poor	Fair	Good	Very Good	Excellent
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How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No



Comments or Suggestions:

Your man Chris was outstanding in his work ethic, note seldom found in today's work force, I for one was very impressed!
Jim [Signature]

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How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No



Comments or Suggestions:

Thank you for your prompt service call to get my A.C. running. I do feel I can count on you & Chris to keep my house cool. This is a very big investment for me. - J.A.

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How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: This was friendly, professional, patient, knowledgeable, and patient.

CH# 1461

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: Great customer service 😊

You guys were awesome!!
CM + CM 1281

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How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: You were very helpful, courteous, professional, & punctual. Thank you!
CH + CM # 1425

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How would you rate the attitude of the person who took your phone call?	1	2	3	4	5
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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No



Comments or Suggestions: *I recommend you often!*

R

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: *Chris H. was awesome! He was very polite and explained everything. CH # 100*

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: *Great warranty follow-up!*

CM 1115

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

I did recommend you to someone who helps in my gardens - Annie and Brad McCormack.

Rm + CH #1134

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

We are so thankful for your service! Your tech's are very professional & kind - we could not believe the refund we were sent due to a frecon mistake! We needed it so very much... We will do EVERYTHING to go w/ A-1 quick service!
CH 406

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	Poor	Fair	Good	Very Good	Excellent
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How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: Even my dog liked him!

CH 1267

Please take a moment to tell us how we can better serve you. (Please circle one)

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How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

Very happy with service from the first phone call to completion of work - exceptionally positive experience

CH #1469

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

I will definitely be using Quick Service for all of my future needs!!

RM #1464

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How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

Ben + Dianne Sperry
We were extremely impressed with the service given us by Chris H. He was extremely professional + took cost. The time to explain all of what he did. He also was very honest about the

CH #1471

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: Robert was very friendly and I felt very comfortable having him in our home.

Rm+CH #972

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How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: We were thrilled with the service we received - above and beyond!

Rm+CH 963

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How would you rate the attitude and professionalism of our technician?	1	2	3	4	5
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: It was determined that you made an error on previous visit and I was not charged anything. I have recommended your services to several people based on the integrity of your company. Well done!!

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

Thanks for sending someone out that same day.
RM #1509

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: Robert + Chris are extremely thorough + complete on the service performed. I am well pleased, and would I will recommend your company.
RM #1516
Mary Christine

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5
How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: Excellent Service; Quick response; Reasonable Price

JR # 1610

12 OCT 2009 PM 5 L

Poor Fair Good

Very Good

Excellent

KANS

How would you rate the attitude of the person who took your phone call?	1	2	3	4	5	Plus
How would you rate the attitude and professionalism of our technician?	1	2	3	4	5	Plus Chris
How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5	
How would you rate your overall satisfaction with our technician?	1	2	3	4	5	
How would you rate the explanation given to you by our technician?	1	2	3	4	5	very thorough
How would you rate your overall satisfaction level with our company?	1	2	3	4	5	
Would you recommend our company to your family or friends?					Yes	No

Comments or Suggestions:

You got my business in the future

CH# 1516

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Poor Fair Good Very Good Excellent

How would you rate the attitude of the person who took your phone call?	1	2	3	4	5	
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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5	
How would you rate your overall satisfaction with our technician?	1	2	3	4	5	
How would you rate the explanation given to you by our technician?	1	2	3	4	5	
How would you rate your overall satisfaction level with our company?	1	2	3	4	5	
Would you recommend our company to your family or friends?					Yes	No

Comments or Suggestions:

Technician did a good job of explaining things to me & he was very professional & knowledgeable.

CH# 431

Please take a moment to tell us how we can better serve you. (Please circle one)

Poor Fair Good Very Good Excellent

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How would you rate the overall neatness and cleanliness of our technician?	1	2	3	4	5	
How would you rate your overall satisfaction with our technician?	1	2	3	4	5	
How would you rate the explanation given to you by our technician?	1	2	3	4	5	
How would you rate your overall satisfaction level with our company?	1	2	3	4	5	
Would you recommend our company to your family or friends?					Yes	No

Comments or Suggestions:

Both Robert & Chris were wonderful and very professional!

C

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

*All of your people helped me during a stressful time
 CH# 1599 Thank you Vicky Horn*

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How would you rate your overall satisfaction with our technician?	1	2	3	4	5
How would you rate the explanation given to you by our technician?	1	2	3	4	5
How would you rate your overall satisfaction level with our company?	1	2	3	4	5
Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions: *WE WERE VERY IMPRESSED WITH CHRIS. HE EXPLAINED TO US THE IMPORTANCE OF HAVING THE WATER PANEL CHANGED ON THE HUMIDIFIER EVERY YEAR, WHICH WE DID NOT KNOW, ALSO THE VALUE OF OUR DOLLAR BY JOINING THE PRECISION BENEFIT TODAY!
 CH# 1586 THANK YOU CHRIS!*

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Would you recommend our company to your family or friends?				Yes	No

Comments or Suggestions:

I appreciated the technician bringing a mat inside & also wearing booties inside

C+R